

## CAD Software Project Engineer/Technician in Cleveland, QLD

**Vertex CAD/PDM Systems Pty Ltd** is a subsidiary of the Vertex Systems which is a leading supplier of innovative 3D design software for the worldwide market. Since the release of Vertex in 1977 it has provided "solutions with a commitment." We help the customer streamline their operation by providing a 'hands-on' approach.

### Job Description:

Vertex CAD Software Project Engineer / Technician works on all technical aspects of the software including implementation projects, customer training and after sales technical support services. This variation creates a diverse, interesting and challenging work environment. The ideal candidate will have previous experience in implementing and using advanced CAD software in engineering or architectural applications.

The role will require some travel to the group Headquarters in Finland. Local travel within Australia will also be required as well as travel within New Zealand and Asia. Full Vertex software training will be given.

### Responsibilities:

- Adjust and develop customized system implementations by application development tools and database settings.
- Conduct basic and advanced user training courses.
- Develop a good understanding of customer requirements and their operational processes.
- Provide technical support to users of Vertex CAD and product data management software by telephone, email and on-site.
- Follow and manage problem resolutions from initial report to completion working together with software development
- Ability to manage your own time and actions, and to execute project completion for customer satisfaction.
- Assist software development with testing, research, and resolution of issues involving the use and implementation of software.

### Qualifications:

- Good knowledge of residential and light commercial building industry
- Troubleshooting and problem-solving skills with the ability to interpret technical questions
- Previous CAD experience in building design and/or product design applications
- Ability to multitask and prioritize workload
- Ability to work in a team environment as well as independently with minimal supervision
- Must be able to work in fast paced, demanding client environments
- Engineering/Architectural BSc or higher education is a benefit

**Location:** Main location will be our office in Cleveland, QLD. Own car will be needed.

Please send your resume and cover letter with expected salary to:  
[info@vertexaustralia.com](mailto:info@vertexaustralia.com) / Title: Project Technician